



RMA Request Form For Returns Only

For prompt return authorization, please complete and fax/email this form to Battery House at (506) 388-9472, email cbsl@nb.aibn.com. Your RMA Request Form will be faxed back to you with an assigned RMA number appearing in the bottom right-hand corner. The RMA number cancels automatically if the product is not returned within 15 days. You must return the product in its original packaging and with the RMA number clearly marked on the shipping label. If these customer requirements are not met Battery House reserves the right to refuse shipment. If you have any questions please contact us at (506) 854-9699.

Fill out sections 1-3 for prompt authorization (Required)

Section 1

Client Information

Date: _____ Contact Name: _____
Name or Company: _____
Phone Number: _____ Fax Number: _____

Section 2

Product Information

Part Number: _____ Quantity: _____
Invoice Number: _____ Warranty Bar Code Number if available: _____

Section 3

Reason for Return

(Please select one option. If the Return is a Sourcing Error/Other please give the reason.)

DOA (Dead On Arrival) _____ Won't Hold A Charge _____ Damaged In Transit _____
Duplicate Shipment _____ Sourcing Error (Explain Below) _____ Other (Explain Below) _____

Replacement Requested: YES ___ NO ___ Part Number Needed: _____

Restocking

All Product Sales are final unless they are the subject of a Warranty Return. Restocking is at Battery House's Discretion.

Any Stock returned after 30 days will receive **NO** credit. Product must be returned undamaged and in the original packaging with the RMA# clearly marked on the shipping label. **Approval to return a product for restocking does not guarantee credit. Battery House reserves the sole right to determine if the product returned is in resalable condition and may grant or deny credit at its discretion.**

Please adhere the following to the package being returned. Ensure that the RMA# is clearly visible.

Freight must be PREPAID

Ship to:

Battery House
1380 Mountain Rd #25
Moncton NB, Canada
E1C 2T8

RMA #: _____ Authorized by: _____ Date: _____